



# NORTH STAR, INC.

## HEATING & AIR CONDITIONING

30968 Vines Creek Rd. • DAGSBORO, DE 19939

DE 302-934-1698 • MD 410-289-2500

TOLL FREE: 1-866-826-5605

[www.northstar-hvac.com](http://www.northstar-hvac.com)

Job # \_\_\_\_\_

### WORRY FREE MAINTENANCE AGREEMENT • PROVIDING •

Priority Call Status • Discount Labor 30% • Discount Parts 30% • Night/Weekend & Holiday Emergency Service  
• Mechanical System Cleaning • Discount Service Call Fee

Prorated Payment Schedule: 25 MAR APR MAY JUN JUL 100% (Spring cleaning/fall inspection/valid till March 25 of following year), AUG SEP OCT NOV DEC 75% (Fall inspection only/valid till March 25 of following year).

Please Mark The Plan or Plans Desired:

- \_\_\_\_\_ Plan 1 Air Conditioning . . . . . \$100.00
- \_\_\_\_\_ Plan 2 AC with Gas or Electric / Heat Pump with Electric Heat . . . . . \$205.00
- \_\_\_\_\_ Plan 3 AC & Oil Furnace . . . . . \$250.00
- \_\_\_\_\_ Plan 4 Oil Furnace . . . . . \$140.00
- \_\_\_\_\_ Plan 5 Gas Furnace . . . . . \$100.00
- \_\_\_\_\_ Plan 6 Geo Thermal Heat Pump . . . . . \$250.00
- \_\_\_\_\_ Plan 7 Heat Pump w/Gas Backup . . . . . \$255.00
- \_\_\_\_\_ Plan 8 Duct Less Split Units (1 indoor, 1 outdoor) . . . . . \$185.00  
(each additional indoor unit \$85.00)

\*\*Note: Discount \$15.00 for each additional A/C or Heat System. All contracts signed after Feb 1 will be billed on Mar 25 in full and scheduled for First Inspection through regular scheduling process.

\*\*Options: Humidifier . . . . . \$25.00 ea. \_\_\_\_\_ Electric Air Cleaner . . . . . \$25.00 ea. \_\_\_\_\_

**Emergency – 24 Hours a Day, 365 Days a Year to furnish and install the necessary parts.**

- a) Inspection and cleaning Monday thru Friday 8:00 a.m. to 3:30 p.m. One inspection a year for heating and one cleaning per year for air conditioning that includes a standard one inch filter. Scheduled during non-peak periods. Owner agrees to make premises available to service contractor to complete inspection and cleaning.
- b) First hour with service contract \$111.50, during normal business hours (Regularly \$190). After hours with service contract \$184.50 (Regularly \$270). 30% Off current labor rate.
- c) If called out and system is working properly, the full service call fee will apply.
- d) North Star will call at least once to schedule cleaning/inspection, however, the homeowner can contact us to schedule appointment(s) also. Scheduling is a dual responsibility between North Star and the customer. If no one is home for the "Scheduled" Fall or Spring Cleaning (without canceling), North Star will consider the visit completed.
- e) Payment is due upon completion of any service calls - if North Star has to pick-up key for service calls, then a travel rate may apply.
- f) All warranties subject to shipping charges.

Filter Sizes Required: \_\_\_\_\_ Additional Fees: \_\_\_\_\_

Number of Contracts: \_\_\_\_\_ Method of Payment: \_\_\_\_\_

Total Amount Due: \$ \_\_\_\_\_ Amount Paid \$ \_\_\_\_\_ Check # \_\_\_\_\_

Balance Owed: \$ \_\_\_\_\_ Credit Card: MC/VISA/DIS/Amexpress # \_\_\_\_\_

Exp: \_\_\_\_\_ CVC \_\_\_\_\_

THIS AGREEMENT SETS FORTH ALL TERMS AND CONDITIONS BINDING UPON PARTIES HERETO  
(see reverse)

Customer Acceptance \_\_\_\_\_ Date: \_\_\_\_\_

Local Address: \_\_\_\_\_ Key at: \_\_\_\_\_

Name: \_\_\_\_\_ Email Address \_\_\_\_\_

(HELP US GO GREEN. \_\_\_\_\_ CHECK IF WE CAN BILL YOU THROUGH EMAIL)

Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zip: \_\_\_\_\_ Telephone: \_\_\_\_\_